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ITW/ \$

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| PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a) | | Neifeld Ref: PIP-81-TRAUU-US | |
| In re Application of Trauth et al. | | | |
| Application Number 09/998,941 | | Filed 11/15/2001 | |
| Title Customer Complaint Alert System and Method | | | |
| Group Art Unit 3623 | | Examiner Irshadullah, M | |



This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a reply in the above identified application.

The requested extension and appropriate non-small-entity fee are as follows (check time period desired):

- | | |
|--|------------|
| <input type="checkbox"/> One month (37 CFR 1.17(a)(1)) | \$ 120.00 |
| <input checked="" type="checkbox"/> Two months (37 CFR 1.17(a)(2)) | \$ 450.00 |
| <input type="checkbox"/> Three months (37 CFR 1.17(a)(3)) | \$ 1020.00 |
| <input type="checkbox"/> Four months (37 CFR 1.17(a)(4)) | \$1,590.00 |
| <input type="checkbox"/> Five months (37 CFR 1.17(a)(5)) | \$2,160.00 |

- ☐ Applicant claims small entity status. See 37 CFR 1.27. Therefore the fee amount shown above is reduced by one-half, and the resulting fee is: \$ _____.
- ☒ A check including the amount of \$1,450 is enclosed.
- ☐ Payment by credit card. Form PTO-2038 is attached.
- ☐ The Commissioner has already been authorized to charge fees in this application to a Deposit Account.
- ☒ The Commissioner is hereby authorized to charge any additional fees which may be required, or credit any overpayment, to Deposit Account Number 50-2106.
I have enclosed a duplicate copy of this sheet.

- I am the ☐ applicant/inventor
- ☐ assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).
- ☒ attorney or agent of record.
- ☐ attorney or agent under 37 CFR 1.34(a).
Registration number if acting under 37 CFR 1.34(a). _____

WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.

12/17/04
Date

[Signature]
Signature

12/20/2004 SSESHE1 00000070 09998941
02 FC:1252 450.00 0P

Richard Neifeld Reg. No. 35,299
Typed or printed name

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.

☐ Total of _____ forms are submitted.